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### Wiebe Nauta

#### Chief Operating Officer

Wiebe Nauta was appointed Chief Operating Officer of the NATO Communications and Information Agency (NCI Agency) on 1 January 2023. In this role, he is accountable for aligning demand and supply to create customer value. His area of responsibility includes leading business planning and life-cycle business development, overseeing resource allocation to projects and services, directing data-driven performance improvements, and ensuring compliance with Agency processes and frameworks. Nauta is the key Agency executive level authority for promoting a collaborative environment for effective and efficient business operations.

Prior to joining the Agency, from 2015-2023, Nauta served as Managing Director for Claranet Benelux, a Dutch-managed Service Provider. Here he supported Claranet in providing an extensive portfolio of services, ranging from international connectivity, hosting on private and public clouds, as well as various security services.

From 2011-2015, Nauta worked for Claranet in the United Kingdom as Operations Director, where he oversaw the introduction, delivery and support of services to customers, in addition to looking after data centre, network and IT operations.

From 2008, Nauta served as a BT Business UK board member & Service Operations Director for four years. His responsibilities included various improvement initiatives for operations, service delivery and application management.

At BT Global Services, Nauta was responsible for Benelux, Nordics and global customer service operations.

He has experience managing teams in The Netherlands and Belgium, in addition to other countries such as the United Kingdom, United States, and Spain.

During his time in military service (draft) from 1990-1991, Nauta worked as an IT & applications trainer for the Royal Dutch Air Force.

Nauta holds a bachelor's degree in Technical Computer Science from The Hague University, as well as a Master of Business Administration from the Erasmus Rotterdam School of Management.

He is married and lives in The Netherlands near Utrecht.